14:54:20 From JANY Dominique contact@lesreparateurs.fr to Everyone:
Bonjour from Avignon, France
14:54:43 From Pieter to Everyone:
Hi Pieter from the Netherlands city of Ede, 5 Repair Cafés
14:54:56 From Clair, RC Wigan, UK to Everyone:
Hi. I'm Clair, Lead for Repair Cafe Wigan in the UK. We started in April, so this is my first webinar with you all.
14:55:13 From Bob Maddison Tonbridge UK to Everyone:
Bob Maddison SE England Tonbridge
14:55:14 From Leanne Wiseman to Everyone:
Good evening from Leanne, Brisbane Australia from Australian Repair Network and Griffith Uni Repair Cafe
14:55:22 From Allison RC Albury-Wodonga, Australia to Everyone:
Hello Everyone, I'm Allison from Albury-Wodonga Repair Cafe in Australia. Will this webinar be recorded?
14:55:26 From Sharon - Repair Café Sunbury, Australia to Everyone:
G'day from Sunbury in Melbourne Australia!
14:55:27 From John Breach to Everyone:
Hello from John Breach, Petts Wood Repair Cafe, Greater London, England.
14:55:42 From Rocio Salceda to Everyone:
hello from new york city
14:55:48 From Mitch Hawks - RC Bassendean/Bunbury, Australia to Everyone:
Hi Everyone, Mitch from Repair Café Bassendean/ Greater Bunbury in Western Australia
14:55:49 From Annette south staffs to Everyone:
Hi Annette, Friends of Bilbrook Café in South Staffordshire
14:55:57 From Pieter to Everyone:
Replying to "Hi Pieter from the N..."

10 years of Repair Cafés
14:56:19 From Phil Neale to Everyone:
Hi Everyone I ama trustee of Epsom Repair Café and a retired electrician
14:56:22 From John Pearce to Everyone:
Hi from John Pearce in Alton, Hampshire, Engand
14:56:27 From Julie Evans to Everyone:
Hi from Julie in Canberra, Australia (and frequent visitor to Nelson, New Zealand). I help in repair cafes in both places.
14:56:44 From Hugo Vrijsen to Everyone:
Hugo from Belgium
14:56:54 From Sabrina to Everyone:
Sabrina and John from Machynlleth in mid-Wales
14:57:16 From Ugo Vallauri - The Restart Project to Everyone:
Good afternoon, everyone, this is Ugo from Restart and the Right to Repair Europe Campaign - I'm normally based in Italy, but joining from Southern France today
14:57:22 From Cllr Anne Eves to Everyone:
Hi from Anne from Burgess Hill RC, Sussex, England
14:57:27 From Chayanat Supasongklod to Everyone:
Hi! Chayanat from Thailand
14:57:27 From Dorke Poelz-Gray to Everyone:
Hi from Dorke from Brooklyn NY
14:57:28 From Kemal to Everyone:
Hello from Kemal joining from Tamm in Germany
14:57:40 From Rocio Salceda to Everyone:
Reacted to "Hi from Dorke from B..." with ☺
14:57:42 From Peachy Lane to Everyone:
Andrea from Tring in Hertfordshire here
14:57:48 From pete.martin@care4free.net to Everyone:

Hi. Pete from Shrewsbury Repair Café (UK)
14:57:53 From kathy russell to Everyone:
Hello I'm from Buckinghamshire in the UK
14:57:55 From Leanne Wiseman to Everyone:
Reacted to "Good afternoon, ever..." with
14:57:55 From Ewan Wilkinson to Everyone:
Ewan from the Wirral in UK
14:58:00 From Ingmar Wegner (Waldkirch, BW, Germany) to Everyone:
Ingmar from RC Waldkirch, Germany :) Hi!
14:58:06 From FreekLeffelaar to Everyone:
Hi this is Freek from the Netherlands
14:58:25 From Paul Schimmel (Repaircafe Ravensburg, Germany) to Everyone:
Hi from Paul in Ravensburg, Germany (junior repairer at Repair Café) :)
14:58:27 From Gé Bronsgeest Oisterwijk Eindhoven Nederland to Everyone:
Gé Oisterwijk Eindhoeven nederland
14:58:30 From Bernd Schürholz (RC-Olpe, Germany) to Everyone:
Hello togehter, i'm Bernd from Olpe, Germany
14:58:33 From Mark Roberts to Everyone:
Hello everyone from Mark near Liverpool, England.
14:58:34 From Giles Cattermole to Everyone:
Giles, from Riverside Repair Cafe, Uk
14:58:39 From Yvonne Abel to Everyone:
Yvonne Abel Surrey UK
14:58:46 From Kiran & Anju Patel to Everyone:
Hi everyone I am Kiran Patel from London
14:58:47 From Steve Flew to Everyone:
Hi Everyone, Steve from Cairgorms, Scotland
14:58:54 From Susan Graves (she/her) to Everyone:
Susan from New York, USA
14:59:15 From Klaus Repaircafe Eppstein (Germany) to Everyone:
Klaus from Repaircafe Eppstein, Germany, Hesse
14:59:18 From rosemarie to Everyone:
Hello..it's Rosemarie from Hampshire, England
14:59:28 From Michael Søgaard Jørgensen to Everyone:
Michael, Copenhagen, Denmark
14:59:35 From Wiel Wijnen to Everyone:
Wiel Wijnen from the Netherlands
14:59:38 From Richard Lowe to Everyone:
Hello from Richard Lowe in Macclesfield in the UK
14:59:45 From Rocio Salceda- RC El Barrio. Manhattan to Everyone:
Reacted to "Susan from New York,..." with ☺
14:59:48 From Peachy Lane to Everyone:
Has anyone else lost the sound?
14:59:56 From Bert to Everyone:
Hi, I'm Bert from Eindhoven Hetherlands
15:00:03 From Adrie Hol to Everyone:
Adrie from RepairCafe Vught in Holland
15:00:03 From Steven Liberloo to Everyone:
Steven from Gent, Belgium
15:00:10 From Arne Skov to Everyone:
Arne from RC Denmark
15:00:13 From mul to Everyone:
I see/hear/read you loud and clear
Michel, Belgium
15:00:18 From Kenneth Marchek to Everyone:
Hi, Ken from Colorado, USA.
15:01:08 From Mike Kavanagh (Repair Cafe Pavia) to Everyone:

Hi everyone. Great to be here. Mike, Repair Cafe Pavia, Italy
15:01:32 From Ros Dean Repair Cafe Weymouth to Everyone:
    Ros Dean from Repair Cafe Weymouth (Uk) repaircafeweymouth@gmail.com
15:01:38 From Simon Gibbon - Stokesley and Villages to Everyone:
    Hi, Stokesley and Villages Repair in the North East of England.
15:02:01 From Valliappan Manickam to Everyone:
    Hello, Greetings from India. Valliappan Manickam
15:02:09 From Anna Cappai to Everyone:
    Reacted to "Hi everyone. Great t..." with
15:02:17 From Leslie Busby to Everyone:
    Ciao from Repair Café Perugia.
15:02:20 From Des Watson to Everyone:
    Des Watson from Chailey RC (UK)
15:02:29 From Chris Guest to Everyone:
    Chris from Christchurch (UK)
15:02:31 From Ruth Bone Hatton Repair Cafe to Everyone:
    Hello from Hatton Aberdeenshire Scotland
15:02:34 From Anna Cappai to Everyone:
    Hi. I am in UK (Peterborough Repair cafe')
15:02:45 From Ralf to Everyone:
    Hello from the Repair Café in Mannheim.
15:02:50 From Ralf to Everyone:
    (Germany)
15:03:28 From Monique to Everyone:
    Hi from Repair Cafe Lambeth
15:03:33 From Anna Cappai to Everyone:
    Is this going to be recorded at all, please?
15:03:33 From Bobbie Duns - Saskatchewan, CA to Everyone:
    Hello from Saskatchewan Canada
15:03:34 From Ken Vickerson to Everyone:
    Hi Everyone, Ken Vickerson Repair Cafe Toronto, Canada
15:03:40 From Kira Carleton- NYC to Everyone:
    Hello from New York City!
15:03:47 From Angela Dyer angeladyer.porton@outlook.com to Everyone:
    Hello from Leominster UK. I am a keen fan of Repair Monitor
15:03:50 From Pranav to Everyone:
    Pranav here from Repair Cafe Coventry, UK
15:03:57 From Pranav to Everyone:
    nice to see u all
15:04:13 From Marie-France van Oorsouw to Everyone:
    Hi there, hello from the Repair Café in Oijen, municipality of Oss, The Netherlands.
15:04:13 From Repair Reuse Washington to Everyone:
    Kami Bruner, Repair x Reuse Washington (the state, not D.C.)
15:04:20 From Simon W Rose to Everyone:
    Greetings from the Staffordshire Moorlands, UK & Leek Repair Cafe.
15:04:26 From Yann to Everyone:
    Hi from Brittany :-)
15:05:23 From nathalie to Everyone:
    Hi, I'm from the repair café of Lunéville, France :)
15:05:46 From Caroline Whitaker to Everyone:
    Hi from Silsden Repair Café, West Yorkshire, UK
15:06:14 From juliane to Everyone:
    greetings from Brussels, repair cafe of "cafe solidaire"
15:06:28 From Chris Lee to Everyone:
    Hello from Chris @ Royston Repair Cafe
15:06:44 From Anna Cappai to Everyone:
    Reacted to "Hello from Chris @ R..." with

15:06:49 From Michael Søgaard Jørgensen to Everyone:
    Unfortunately there is NOT a right to repair in Europe, but interested that this weak directive makes companies approach the repair movement
15:06:49 From Peter Vieira (Tucson, Arizona, USA) to Everyone:
    Hello from Pete at Tucson Repair Cafe (Tucson, Arizona, USA)
15:07:05 From Anna Cappai to Everyone:
    Reacted to "Ciao from Repair Caf..." with
15:12:31 From Klaus RC Nürtingen, Germany to Everyone:
    Does the "right to repair" also include the availability of spare parts?
15:12:59 From Susan Graves (she/her) to Everyone:
    Reacted to "Does the "right to r..." with
15:13:12 From juliane to Everyone:
    https://www.europarl.europa.eu/news/fr/press-room/20240419IPR20590/rendre-la-reparation-plus-simple-et-plus-interessante-pour-les-consommateurs
15:13:27 From Jos Bouten to Everyone:
    Hallo from Delft, the Netherlands.
15:13:52 From Peter Mui Fixit Clinic Berkeley CA USA to Everyone:
    Greetings to everyone from Peter in not-quite-yet sunny Berkeley California USA
15:14:19 From Klaus RC Nürtingen, Germany to Everyone:
    And if the delivery of spare parts is mandatory, then also at a moderate cost?
15:14:27 From Sabrina & John Wales to Everyone:
    Reacted to "And if the delivery ..." with
15:14:29 From Michael Søgaard Jørgensen to Everyone:
    The repair directive does not include availability of spare parts and nothing about the price of spare parts
15:14:41 From Steve Flew to Everyone:
    Reacted to "And if the delivery ..." with
15:14:58 From Michael to Everyone:
    Hallo zusammen vom Niederrhein
15:15:33 From JOST to Everyone:
    Hallo an alle aus Bottrop
15:16:10 From Sabrina & John Wales to Everyone:
    Repair forms can be very wordy and offputting for everyone - repairers and repairees
15:17:22 From Peachy Lane to Everyone:
    I've created a database to record repairs and to provide data to our sponsors. I attend and add the data as people leave. If it's very busy I finish it at home. We have forms that our customers fill in when they arrive and they hand it to me as they leave.
15:18:59 From Kami | Repair Reuse Washington to Everyone:
    Reacted to "I've created a datab..." with
15:19:13 From Martine Postma to martin charter(direct message):
    Martin, could you maybe mute during the presentations? Then we won't hear the beeps of new visitors coming in….
15:19:36 From Paul Tansom to Everyone:
    We use restarters.net for logging repair info for stats. Our launch was planned in April / May 2020 so was delayed and when we did kick off we went straight for a booking system, but have now moved to drop in.
15:19:47 From Martine Postma to martin charter(direct message):
    I muted you for now :-)
15:19:59 From Paul Tansom to Everyone:
    Havant, UK (South coast) by the way.
15:20:00 From Bruno Haas to Everyone:
    Bonjour de Montréal, Canada - repair café Pierrefonds
15:21:24 From Peachy Lane to Everyone:
    We have customer feedback too.
15:21:45 From Corinne Lewis to Everyone:
    We use ti.to as a free booking system then as we are a member of Repair Cafe Wales, we log each item & the data on the Repair cafe Wales online system. We have 2 people on the registration desk,

including a 6th former, to record all the info so it isn't off-putting for visitors.
15:22:41 From Stephen H to Everyone:
	Reacted to "The repair directive..." with
15:22:44 From Enrique to Everyone:
	Reacted to "We use ti.to as a fr..." with
15:22:57 From Marilyn Mason, R C Kingston to Everyone:
	Replying to "Repair forms can be ..."

	Wordy as they are, it is a way of reinforcing guidelines and house rules.
15:23:06 From Peachy Lane to Everyone:
	that sounds a good idea! As I have to input the data I sometimes wish someone had helped them fill
out the form
15:24:04 From Pranav to Everyone:
	Reacted to "We use ti.to as a ..." with
15:24:13 From Sabrina & John Wales to Everyone:
	Replying to "Repair forms can be ..."

	True. But visitors can be put off, though we do explain the value of the data. If they do them on their
phones, they run away and promise to finish the forms, but not sure they all do. We are members of the
Wales Repair Café too.
15:24:23 From Larissa Brookes (Ms.) lbrookes@verizon.net to Everyone:
	Reacted to "that sounds a good i..." with
15:25:04 From Sabrina & John Wales to Everyone:
	Replying to "that sounds a good i..."

	We have several people at the desk too.
15:25:10 From Pranav to Everyone:
	Replying to "We use ti.to as a ..."

	have you built your own logging system to log each item - fault etc ?
15:25:51 From Peachy Lane to Everyone:
	Reacted to "We use ti.to as a fr…" with
15:25:58 From Sat P. (Heston RC - W. London, UK) to Everyone:
	Replying to "Repair forms can be ..."

	Wordy, yes. ;-(
15:27:02 From Corinne Lewis to Everyone:
	Replying to "We use ti.to as a fr..."

	No, we're a member of Repair Cafe Wales so we use their own online system.
15:27:18 From Ros Dean Repair Cafe Weymouth to Everyone:
	Replying to "that sounds a good i…"
	We don't have queues at a desk. People sit down with a numbered form for each item. Meet and
greeters help them to fill in the form. They take the form to the Team Runner for the relevant team -
Electrinics, Mechanical, Sewing.
15:27:47 From Corinne Lewis to Everyone:
	Reacted to "We have several peop..." with
15:28:11 From Pranav to Everyone:
	Replying to "We use ti.to as a ..."

	is this something open source or a proprietary system Repair Cafe Wales have built? We still use paper
to log and would want ot shift to online soon
15:28:15 From Paul Tansom to Everyone:
	Replying to "Repair forms can be ..."

	We have a welcome desk where a couple of volunteers help fill in a basic form which allows them to
direct to the right repairer. Then on the way out we have a desk where we ask how things went, get a

couple of survey questions, a couple of bits of extra data and usually manage to get donations.
15:28:31 From Vaskor Basak to Everyone:
    Replying to "We use ti.to as a fr..."

    @Pranav One of our Committee members at Sutton Repair Café has built a logging system using Google Sheets and Google Forms. We have cards with NFC codes and QR codes which take people to the web page hosting the form. The Committee member works for Google, so he is a tech wizard!
15:29:28 From Corinne Lewis to Everyone:
    Does the Open Repair Alliance include Repair cafe Wales data?
15:29:35 From Ingmar Wegner (Waldkirch, BW, Germany) to Everyone:
    Replying to "that sounds a good..."

    We (Walkirch, south Germany) have 2 people on the front desk filtering out and filling out the forms and taling care of a good mood :) Then people are sitting down together with the "repair'ers" to directly work on the device
15:29:43 From Kami | Repair Reuse Washington to Everyone:
    Yay Leanne!
15:29:49 From Monique to Everyone:
    Yes ORA does include RC Wales data
15:29:59 From Corinne Lewis to Everyone:
    Reacted to "We (Walkirch, south ..." with
15:30:09 From Corinne Lewis to Everyone:
    Reacted to "Yes ORA does include..." with
15:30:18 From Ugo Vallauri - The Restart Project to Everyone:
    @Corinne Lewis yes, the Open Repair Alliance dataset also includes data from Repair Cafe Wales
15:30:33 From Monique to Everyone:
    Open Repair Alliance data publishes electronic item records only btw
15:30:43 From Pranav to Everyone:
    Replying to "We use ti.to as a ..."

    Cool, I'll get in touch with you later about this
15:31:12 From Vaskor Basak to Everyone:
    Reacted to "Cool, I'll get in to..." with
15:31:16 From Peachy Lane to Everyone:
    Replying to "that sounds a good i…"
    We do have queues at times and I'd really like to see more people helping them fill out the forms and finding the correct repairer. Our customers also sit with the repairer usually unless it's something that's going to take a long time.
15:32:20 From Peachy Lane to Everyone:
    Replying to "Repair forms can be …"
    we really must get volunteers to help people fill out the forms.
15:32:40 From kathy russell to Everyone:
    Replying to "We use ti.to as a fr..."

    Could you also send me this information please Pranav? Not sure how to do this. Do I send you my email address?
15:32:51 From Sabrina & John Wales to Everyone:
    Replying to "Repair forms can be ..."

    Yes, it's also a way that people who think they have no skills to repair can be involved.
15:32:57 From Paul Tansom to Everyone:
    Replying to "We use ti.to as a fr..."

    Our booking system is / was built around a WordPress plugin. I had a couple of tweaks planned to automate data transfer better, but haven't done that yet as we've moved to drop in now.
15:34:22 From Steve Flew to Everyone:
    Replying to "Repair forms can be ..."

we have posters that present the main house rules and check in desk staff help the guests fill in the relevant parts of the form - its now on v9 as we've streamlined it to just get the data we need
15:34:29 From Peachy Lane to Everyone:
    Replying to "We use ti.to as a fr…"
    I have created our own database using LibreOffice which is a free open source system but am currently changing it over to Microsoft Access as it's much more powerful and simpler to query.
15:34:34 From Andreas to Everyone:
    what does mean repairable again?
15:35:08 From Steve Flew to Everyone:
    Replying to "We use ti.to as a fr..."

    @Peachy Lane yeah, I use a SQL database and have python sat on top of it - wish the ORA had a way to upload directly though
15:35:23 From Paul Tansom to Everyone:
    Replying to "We use ti.to as a fr..."

    Yes, I exported the data from WordPress to LibreOffice to mailmerge autofilled forms for the day.
15:37:05 From Peachy Lane to Everyone:
    Replying to "We use ti.to as a fr…"
    I'm just changing over the database I created in LibreOffice to Microsoft Access as it's much easier and more powerful for queries etc.
15:37:52 From Angela Dyer angeladyer.porton@outlook.com to Everyone:
    Replying to "what does mean repai..."

    This means that an item can be repaired. Some items have reached the end of life and cant be economically repaired
15:38:10 From Andreas to Everyone:
    Replying to "what does mean repai..."

    ok but then it said … fixed
15:38:40 From Bruno Haas to Everyone:
    Our customers sit with the repairer too, and personally, I always propose the person to participate in the repair, and guide them along if they so wish
15:38:52 From Corinne Lewis to Everyone:
    Please could someone past her contact details here? Thanks
15:39:05 From Angela Dyer angeladyer.porton@outlook.com to Everyone:
    Replying to "what does mean repai..."

    Sorry, I cant explain that.
15:39:32 From Mark Roberts to Everyone:
    Can we have copies of the slides sent to our email address please?
15:39:32 From Simon Gibbon - Stokesley and Villages to Everyone:
    We use the Repair Monitor system with adapted forms.
    People arrive to the reception desk where the repair café is explained to them, they are given a form which normally the reception desk people help them fill in.
    Once the form is completed then the person is directed to the triage desk, where the repair is discussed, assigned to a repair area, given a repair number.
    The owner is then taken to the repairer if free or to the repair area if nobody is free at present where the form is added to the queue.
    The owner then sits with the repairer to see/help the repair
    Once the repair is complete the repairer fills in some details on the repair and the owner is encouraged to fill out a feedback form.
    Nice cartoon we have adapted shows the process - https://casav.uk/repaircafe
15:39:36 From soeni to Everyone:
    Reacted to "Our customers sit wi..." with
15:39:51 From Julie Evans to Everyone:

Brigitte's email address: nzrepaircafeinfo@gmail.com
15:40:04 From Chayanat Supasongklod to Everyone:
    Reacted to "We use the Repair Mo..." with
15:40:19 From Ugo Vallauri - The Restart Project to Everyone:
    For anyone wanting to learn more about the limitations of the EU Right to Repair Directive, I recommend this analysis that we wrote as the R2R campaign: https://repair.eu/news/analysis-of-the-adopted-directive-on-common-rules-promoting-the-repair-of-goods/
15:40:43 From Kami | Repair Reuse Washington to Everyone:
    Replying to "Please could someone..."

    brigitte.sistig@gmail.com - Repair Café Aotearoa https://www.repaircafeaotearoa.co.nz/
15:40:49 From Pranav to Everyone:
    Reacted to "Could you also sen..." with
15:40:59 From Jennifer Dye to Everyone:
    Will we be able to read the chat after this session? Lots of useful information.
15:41:05 From Corinne Lewis Sawbridgeworth UK to Everyone:
    Reacted to "brigitte.sistig@gmai..." with
15:41:27 From Marilyn Belbenoit - RC Val de Saône (France) to Everyone:
    Reacted to "Will we be able to r..." with
15:41:42 From Nicolas Grisey Demengel to Everyone:
    Replying to "Will we be able to r..."

    worst case, you can save it at any time, using the chat menu
15:42:19 From Simon Gibbon - Stokesley and Villages to Everyone:
    Saving appears to be disabled unless I am missing something. I was looking in the wrong place :-)
15:42:20 From Gé Bronsgeest Oisterwijk Eindhoven Nederland to Everyone:
    Miele :-(
15:42:25 From Marilyn Mason, R C Kingston to Everyone:
    Replying to "Our customers sit wi..."

    Us too in Kingston, as skill sharing/learning is part of our ethos.
15:42:59 From Peachy Lane to Everyone:
    If we use this system can we get data back out for our records?
15:43:14 From Nicolas Grisey Demengel to Everyone:
    Replying to "Will we be able to r..."

    oh :-(it works for me
15:43:32 From Monique to Everyone:
    Replying to "Miele :-("

    Interestingly we have seen that Miele actually downloaded the last ORA dataset.
15:43:39 From Stephen H to Everyone:
    Replying to "Will we be able to r..."

    Three dots drop down at the top of the chat box on my PC. I know some screens can be different.
15:44:04 From Elizabeth Ellman to Everyone:
    Is it possible to have our repairers utilize this program on a device during the event--I'm thinking of giving everyone an iPad or something like that.
15:44:15 From Simon Gibbon - Stokesley and Villages to Everyone:
    Reacted to "Will we be able to r..." with
15:44:26 From Simon Gibbon - Stokesley and Villages to Everyone:
    Reacted to "Three dots drop down..." with
15:44:35 From Steve Flew - Cairngorms to Everyone:
    Online systems don't work well in our rural setting where connectivity isn't wonderful so we use paper that's translated into our own database later
15:45:07 From Simon Gibbon - Stokesley and Villages to Everyone:
    Replying to "Will we be able to r..."

Perfect thanks it used to be at the bottom with the other chat tools, I hadn't spotted the dots, I should have read the update readme :-)
15:45:38 From soeni to Everyone:
	Reacted to "Us too in Kingston, ..." with
15:45:40 From Garreth.Tinsley (London) to Everyone:
	Reacted to "Our customers sit wi..." with
15:45:44 From Peachy Lane to Everyone:
	Reacted to "Will we be able to r…" with
15:46:20 From soeni to Everyone:
	Replying to "Our customers sit wi..."

	Same here, Den Dolder, the Netherlands. We want to spread the love of repairing sth succesfully.
15:46:34 From Bruno Haas to Everyone:
	Replying to "Is it possible to ..."

	same question here
15:46:34 From Corinne Lewis Sawbridgeworth UK to Everyone:
	Reacted to "Is it possible to ha..." with
15:46:40 From Steve Flew - Cairngorms to Everyone:
	Reacted to "Our customers sit wi..." with
15:46:44 From Simon Gibbon - Stokesley and Villages to Everyone:
	Reacted to "Us too in Kingston, ..." with
15:46:48 From Simon Gibbon - Stokesley and Villages to Everyone:
	Reacted to "Our customers sit wi..." with
15:47:15 From soeni to Everyone:
	Reacted to "Interestingly we hav..." with
15:47:27 From Marilyn Mason, R C Kingston to Everyone:
	Reacted to "Our customers sit wi..." with
15:47:50 From Keith Epstein to Everyone:
	Hi all, joining late, from Burlington, Vermont, USA
15:48:46 From Sat P. (Heston RC - W. London, UK) to Everyone:
	Reacted to "We use the Repair Mo..." with
15:48:48 From Elizabeth Ellman to Everyone:
	Replying to "Is it possible to ha..."

	Or even giving the iPad to the "customer" when he/she walks in to input the basic info and then would pass it along to the repairer.
15:49:13 From Peachy Lane to Everyone:
	Replying to "Is it possible to ha…"
	Elizabeth is your cafe sponsored? I wondered how you would afford an iPad for each repairer?
15:49:16 From Kami | Repair Reuse Washington to Everyone:
	Replying to "Hi all, joining late..."

	Hi Keith, I facilitate the Annual Repair Economy Summit (North American-focused) that convenes the network of repair groups, tool libraries, remakerspaces, and other circular economy folks to share best practices, innovations, and troubleshoot together. If you would like to connect and/or join the Summit (or our national monthly Shop Talks"), all held virtually, feel free to reach out! kami@repairreuse.org
	I'm based in Washington and thus focus efforts there (www.repaireconomywa.org) but the Summit and Shop Talks are US/North America-wide
15:49:22 From Sat P. (Heston RC - W. London, UK) to Everyone:
	@Simon Gibbon - Stokesley and Villages may we use your cartoon at our RC?
15:49:30 From Susan Graves (she/her) to Everyone:
	Reacted to "@Simon Gibbon - Stok..." with
15:50:13 From Elizabeth Ellman to Everyone:
	Replying to "Is it possible to ha..."

We have iPads for use at the location where the event is held.
15:50:25 From Sat P. (Heston RC - W. London, UK) to Everyone:
    Reacted to "Online systems don't..." with
15:50:35 From Monique to Everyone:
    Reacted to "Online systems don..." with
15:50:57 From Peachy Lane to Everyone:
    Replying to "Is it possible to ha…"
    Oh that's brilliant. I wish we had but I do know some would struggle to use them. :)
15:51:56 From Sat P. (Heston RC - W. London, UK) to Everyone:
    @Vaskor Basak would you share any info about your Google registration forms, etc? Thanks,
hestonrepaircafe@gmail.com
15:52:05 From Stephen H to Everyone:
    Reacted to "Hi Keith, I facilita..." with
15:52:21 From Peter Vieira (Tucson, Arizona, USA) to Everyone:
    We at the Tucson Repair Cafe love the idea of RepairMonitor.org, but it didn't work for us due to
several reasons, so we created a custom website/app, which we had already started creating before
discovering RepairMonitor. Volunteers sign in and add/edit items and volunteers, which decentralizes sign-in
and closeout of repairs.
15:52:22 From John Pearce to Everyone:
    Reacted to "Is it possible to ha…" with
15:52:25 From John Pearce to Everyone:
    Removed a reaction from "Is it possible to ha…"
15:53:07 From Simon Gibbon - Stokesley and Villages to Everyone:
    Replying to "@Simon Gibbon - Stok..."

    You are welcome to use our cartoon, but I "borrowed" it from the internet where there are several
versions, all the people I have asked said they too had adapted one they had found, so I haven't managed
to find the original. If the originator is here, then I hope you don't mind us having adapted it.
15:53:08 From Ros Dean Repair Cafe Weymouth to Everyone:
    Reacted to "We use the Repair Mo…" with
15:54:16 From Vaskor Basak to Everyone:
    Replying to "@Vaskor Basak would ..."

    I have forwarded the link as requested.
15:54:49 From Simon Gibbon - Stokesley and Villages to Everyone:
    Reacted to "We at the Tucson Rep..." with
15:56:11 From Sat P. (Heston RC - W. London, UK) to Everyone:
    Replying to "@Vaskor Basak would ..."

    Thanks Vaskor, received in good condition! :-)
15:56:31 From Marilyn Mason, R C Kingston to Everyone:
    Replying to "@Simon Gibbon - Stok..."

    Love the cartoon!
15:56:50 From Sat P. (Heston RC - W. London, UK) to Everyone:
    Reacted to "You are welcome to u..." with
15:57:08 From Susan Graves (she/her) to Everyone:
    Replying to "@Simon Gibbon - Stok..."

    Love the open source energy. Open source, open use!
15:58:08 From Chayanat Supasongklod to Everyone:
    [Question for Q&A session] Is it possible to upload bulk data to RepairMonitor? For example, uploading
a CSV with the same data structure.

    We are still using the paper form to collect repair data during the event. Then, after the event, the
volunteers helped digitise the data and put them on Google Sheets.
15:58:16 From soeni to Everyone:

Replying to "@Vaskor Basak would ..."

@Vaskor Basak hi there, a question, is the google forms automated into the Repair Monitor? If not, how are you doing it? Tx for sharing.
15:58:27 From Simon Gibbon - Stokesley and Villages to Everyone:
    Reacted to "[Question] Is it pos..." with
15:58:37 From Dierk Seeburg to Everyone:
    I joined late so excuse the question: will the slide decks be shared?
15:58:41 From Anne Opila - RC Evanston IL (USA) to Everyone:
    did I miss the cartoon - can we show it at the end
15:58:43 From Marilyn Belbenoit - RC Val de Saône (France) to Everyone:
    Replying to "@Vaskor Basak would ..."

    @Vaskor Basak , : I'd be interested as well, please , thanks in advance
    contact.repaircafevaldesaone@gmail.com
15:58:44 From Peter Vieira (Tucson, Arizona, USA) to Everyone:
    Reacted to "[Question for Q&A se..." with
15:58:50 From Garreth.Tinsley (London) to Everyone:
    Reacted to "[Question for Q&A se..." with
15:58:52 From Corinne Lewis Sawbridgeworth UK to Everyone:
    Reacted to "@Simon Gibbon - Stok..." with
15:58:53 From John Pearce to Everyone:
    Replying to "[Question for Q&A se…"
    Not currently, has been tried, my presentation covers this
15:59:00 From Rebecca Pelletey (RC BIOT) to Everyone:
    hello! rebecca from the repair café de biot in france here ! nice to see you this year!
15:59:44 From Repair Café De Biot to Everyone:
    Reacted to hello! rebecca from ... with "☺"
15:59:53 From Marilyn Belbenoit - RC Val de Saône (France) to Everyone:
    Reacted to "hello! rebecca from ..." with
15:59:57 From Yann LE DU to Everyone:
    Replying to "hello! rebecca from ..."

    Hey Rebecca, bisou de Bretagne.
16:00:12 From Yann LE DU to Everyone:
    Reacted to "hello! rebecca from ..." with ☺
16:00:20 From Simon Gibbon - Stokesley and Villages to Everyone:
    Our version of the borrowed cartoon
16:00:29 From Chayanat Supasongklod to Everyone:
    Reacted to "{35D01548-D153-494D-9358-B93C1D65538B}.png" with
16:01:05 From Simon Gibbon - Stokesley and Villages to Everyone:
    Reacted to "{79E66358-C157-49C1-B1ED-76337F6A928C}.png" with
16:01:06 From Vaskor Basak to Everyone:
    Reacted to "Thanks Vaskor, recei..." with
16:01:19 From juliane to Everyone:
    I've seen differents website where it's possible to encode data from repair cafe. can you give an idea for which one we can use ? perhaps depending of the localisation ?
16:01:21 From Vaskor Basak to Everyone:
    Replying to "@Vaskor Basak would ..."

    @Marilyn Belbenoit - RC Val de Saône (France) Forwarded as requested now.
16:01:53 From Susan Graves (she/her) to Everyone:
    my "special skills" are people herding -- meaning that I use my soft skills to ensure people know what's going on, where there supposed to go, etc. All skills are useful, and all are valuable.
    This takes burden away from repairers to focus on other stuff.
16:02:10 From Peter Counter to Everyone:
    Those that have built their own data recording systems... was there a reason that you did not use the

RCIF's Repair Monitor?
16:02:13 From Simon Gibbon - Stokesley and Villages to Everyone:
    Reacted to "my "special skills" ..." with
16:02:20 From Vaskor Basak to Everyone:
    Replying to "@Vaskor Basak would ..."

    @soeni No, I don't think so. I think the Repair Monitor does not currently allow direct connections to upload the data, but on our side, we did try.
16:02:32 From Chris Shaw to Everyone:
    Replying to "We use ti.to as a fr..."

    @Vaskor Basak I am just down the road from you in Banstead Repair Cafe so hi neighbour! I have also built a data collector using Google forms and sheets so it would be great to compare notes.
16:02:41 From Yann LE DU to Everyone:
    Reacted to "{35D01548-D153-494D-9358-B93C1D65538B}.png" with
16:02:47 From Clair, RC Wigan, UK to Everyone:
    Reacted to "{35D01548-D153-494D-9358-B93C1D65538B}.png" with
16:02:58 From Pete Martin (Shrewsbury Repair Cafe) to martin charter(direct message):
    Hi Martin
16:03:06 From Clair, RC Wigan, UK to Everyone:
    Reacted to "my "special skills" ..." with
16:03:26 From soeni to Everyone:
    Replying to "@Vaskor Basak would ..."

    Thanks for your response, Vaskor!
16:03:33 From Peachy Lane to Everyone:
    Reacted to "my "special skills" …" with
16:03:48 From Repair Café De Biot to Everyone:
    Reacted to You are welcome to u... with ""
16:03:54 From Repair Café De Biot to Everyone:
    Reacted to Love the cartoon! with ""
16:04:09 From Repair Café De Biot to Everyone:
    Reacted to @Simon Gibbon - Stok... with "☺"
16:04:22 From Pete Martin (Shrewsbury Repair Cafe) to martin charter(direct message):
    Question for later - how easy is it for the data in Repair Monitor to be exported to reports for people like potential grant funders and Trustee Annual Returns to Charity Commission?
16:04:50 From Peter Vieira (Tucson, Arizona, USA) to Everyone:
    Replying to "[Question for Q&A se..."

    [Question for Q&A session] Is it possible to upload bulk data to RepairMonitor? For example, uploading a CSV with the same data structure.

    We are still using the paper form to collect repair data during the event. Then, after the event, the volunteers helped digitise the data and put them on Google Sheets.
    We'd like this too.
16:04:55 From Vaskor Basak to Everyone:
    Replying to "Those that have buil..."

    For us, I think there was some data that was requested that we thought was too much hassle to collect, and other data that we collected but we were not able to include. Also, the Repair Monitor does not currently allow bulk uploading of data, or connection with other databases.
16:05:04 From Pete Martin (Shrewsbury Repair Cafe) to martin charter(direct message):
    Can it be exported to Microsoft Word for example?
16:05:13 From Peachy Lane to Everyone:
    Replying to "Those that have buil…"
    I didn't know there was one. I've been using our own database for around 18 months. I suspect that we'd struggle with connection to the internet from the hall we use.

16:05:24 From Vaskor Basak to Everyone:
  Reacted to "@Vaskor Basak I am j..." with
16:05:52 From Vaskor Basak to Everyone:
  Reacted to "Thanks for your resp..." with
16:05:56 From martin charter to Everyone:
  Please put questions into the Q&A - it will be easier to see the questions rather than getting buried in comments
16:06:02 From Clair, RC Wigan, UK to Everyone:
  Does anyone repair the time it takes to repair each item? We have some repairs which take a lot of time (e.g. laptops) and, therefore, have less repairs. Just interested if anyone does this :)
16:06:10 From Kami | Repair Reuse Washington to Everyone:
  Reacted to "For us, I think ther..." with
16:06:12 From Repair Café De Biot to Everyone:
  Reacted to Please put questions... with ""
16:06:40 From John Pearce to Everyone:
  Replying to "Does anyone repair t…"
  Tunbridge Well UK, in case they are not on this
16:06:42 From Clair, RC Wigan, UK to Everyone:
  Reacted to "Please put questions..." with
16:06:43 From Vaskor Basak to Everyone:
  Replying to "Does anyone repair t..."

  We use these categories:
16:06:45 From Vaskor Basak to Everyone:
  Replying to "Does anyone repair t..."

  Less than 10 minutes
  10 - 20 minutes
  20 - 30 minutes
  Over 30 minutes
16:06:46 From Garreth.Tinsley (London) to Everyone:
  Replying to "Please put questions..."

  where is the q&a please, I can only see the chat :(
16:06:55 From Clair, RC Wigan, UK to Everyone:
  Reacted to "Tunbridge Well UK, i..." with
16:06:56 From Peter Vieira (Tucson, Arizona, USA) to Everyone:
  Reacted to "Less than 10 minutes..." with
16:06:58 From Clair, RC Wigan, UK to Everyone:
  Reacted to "Less than 10 minutes..." with
16:07:00 From Andreas to Everyone:
  only 20 repair cafes in Germany ...
16:07:02 From Clair, RC Wigan, UK to Everyone:
  Reacted to "We use these categor..." with
16:07:05 From Peachy Lane to Everyone:
  Replying to "Please put questions…"
  Maybe I'm being thick but I don't know where the Q A is
16:07:05 From Garreth.Tinsley (London) to Everyone:
  Reacted to "Less than 10 minutes..." with
16:07:09 From Simon Gibbon - Stokesley and Villages to Everyone:
  Reacted to "Less than 10 minutes..." with
16:07:18 From Mitch Hawks - RC Bassendean/Bunbury, Australia to Everyone:
  Replying to "Those that have buil..."

  We wanted something we could host ourselves and utilise in our own way, as well as we wanted to integrate some of our own systems such as QR-Code printing for faster check-ins of multi-session repair jobs
16:07:19 From Peter Vieira (Tucson, Arizona, USA) to Everyone:

Replying to "Please put questions..."

In the bottom bar of the zoom window
16:07:40 From Vaskor Basak to Everyone:
Replying to "We use ti.to as a fr..."

@Chris Shaw Hello Chris, I can be contacted at vaskorb@yahoo.co.uk.
16:07:45 From Garreth.Tinsley (London) to Everyone:
Replying to "Please put questions..."

it's hidden under (…) more for me
16:07:46 From Andreas to Everyone:
All the rest is on the german network reparatur-initiativen.org there are over 1500
16:07:46 From Clair, RC Wigan, UK to Everyone:
Replying to "Does anyone repair t..."

Thanks so much!
16:07:52 From Peachy Lane to Everyone:
Replying to "Does anyone repair t…"
We don't but it sounds interesting!
16:07:58 From Stephen H to Everyone:
Replying to "Please put questions..."

Three dots in a circle with More below.
16:08:17 From Stephen H to Everyone:
Reacted to "it's hidden under (…...." with
16:08:19 From Norman Taylor to Everyone:
Reacted to "@Simon Gibbon - Stok…" with
16:08:27 From Peachy Lane to Everyone:
Replying to "Please put questions…"
thank you
16:08:40 From Marilyn Belbenoit - RC Val de Saône (France) to Everyone:
Replying to "@Vaskor Basak would ..."

@Vaskor Basak Thanks a lot
16:09:12 From Sat P. (Heston RC - W. London, UK) to Everyone:
Replying to "Does anyone repair t..."

We find many items take longer than 30 mins. How do you deal with that?
16:09:34 From Peter Vieira (Tucson, Arizona, USA) to Everyone:
Replying to "Those that have buil..."

Yes. There are bugs in the site that made it difficult and confusing for volunteers, it's missing translations, and we also need to record some personal data, which is reasonably not supported. I offered to help for free, but apparently that wasn't possible.
16:09:39 From Chris Shaw to Everyone:
Replying to "We use ti.to as a fr..."

Thanks Vaskor
16:10:03 From Sat P. (Heston RC - W. London, UK) to Everyone:
Reacted to "Please put questions..." with
16:10:30 From Sabrina & John Wales to Everyone:
Reacted to "my "special skills" ..." with
16:11:16 From Vaskor Basak to Everyone:
Replying to "Please put questions..."

@Garreth.Tinsley (London) Hello Garreth!

16:11:19 From Pieter to Everyone:
    We will be celebrating our 10th anniversary in January. Do you have ideas for activities to celebrate this?
16:11:28 From Vaskor Basak to Everyone:
    Reacted to "@Vaskor Basak Thanks..." with
16:11:35 From Chayanat Supasongklod to Everyone:
    Reacted to "Not currently, has b..." with
16:11:43 From Ingmar Wegner (Waldkirch, BW, Germany) to Everyone:
    Replying to "All the rest is on..."

    https://www.reparatur-initiativen.de/
16:11:54 From Anna Cappai to Everyone:
    Reacted to "Please put questions..." with
16:11:54 From Clair, RC Wigan, UK to Everyone:
    Reacted to "We don't but it soun..." with
16:12:21 From Ingmar Wegner (Waldkirch, BW, Germany) to Everyone:
    Replying to "All the rest is on..."

    (just found for the first time ;))
16:12:28 From Marie-France van Oorsouw to Everyone:
    Replying to "We will be celebrati..."

    A 24h Repair Marathon?
16:12:39 From soeni to Everyone:
    Reacted to "A 24h Repair Maratho..." with
16:12:42 From James Buckingham to Everyone:
    Reacted to "A 24h Repair Maratho..." with
16:12:46 From Simon Gibbon - Stokesley and Villages to Everyone:
    Reacted to "A 24h Repair Maratho..." with
16:12:48 From Andreas to Everyone:
    Replying to "All the rest is on t..."

    willkommen
16:12:52 From Pieter to Everyone:
    Reacted to "A 24h Repair Maratho..." with
16:12:55 From Ingmar Wegner (Waldkirch, BW, Germany) to Everyone:
    Reacted to "A 24h Repair Marat..." with
16:12:57 From soeni to Everyone:
    Replying to "We will be celebrati..."

    Maybe 10 hour could be more workable :-)
16:13:10 From Marie-France van Oorsouw to Everyone:
    Reacted to "Maybe 10 hour could ..." with
16:13:12 From James Buckingham to Everyone:
    Replying to "We will be celebrati..."

    10 hour marathon
16:13:18 From Repair Café De Biot to Everyone:
    Reacted to A 24h Repair Maratho... with ""
16:13:30 From Repair Café De Biot to Everyone:
    Reacted to Maybe 10 hour could ... with "   "
16:13:41 From Marilyn Mason, R C Kingston to Everyone:
    Replying to "We will be celebrati..."

    A birthday cake - this was for our first birthday
16:13:44 From Vaskor Basak to Everyone:
    Replying to "Does anyone repair t..."

@Sat P. (Heston RC - W. London, UK) I'm not sure - perhaps you could add additional categories depending on what you think might be useful in your case?
16:13:44 From Garreth.Tinsley (London) to Everyone:
    Reacted to "@Garreth.Tinsley (Lo..." with
16:13:46 From Chayanat Supasongklod to Everyone:
    Replying to "Those that have buil..."

    For us, we use Google Sheets and Form because:
    1.   Low learning curve/commitment for the volunteer team.
    2.   It is easy for the team to collaborate.
    3.   It is easy to export and share data for partners or for future data analysis.
    4.   The formula the can be applied to analyze data

    Still, we are exploring how we can effectively contribute data to the open centralised database.
16:14:00 From Eva Lauwers to Everyone:
    Do we have statistics on number of co-workers on average in a Repair Cafe (in total and per session or edition), frequency of editions of Repair Cafés (number per month on average), average duration, numbers of repairs/Repair Cafe, , …?
16:14:02 From Sat P. (Heston RC - W. London, UK) to Everyone:
    Reacted to "We don't but it soun..." with
16:14:03 From Vaskor Basak to Everyone:
    Reacted to "Thanks Vaskor" with
16:14:04 From Clair, RC Wigan, UK to Everyone:
    Replying to "Does anyone repair t..."

    We're really new to the scene (only started in April) so it's not caused too many issues. We're looking to link up with 'Techmates' - a service run by our local council - and produce a leaflet with some easy steps to take before visiting the cafe that would speed up repairs.
16:14:14 From Garreth.Tinsley (London) to Everyone:
    Replying to "Please put questions..."

    @Vaskor Basak I'm cheekily watching from my desk at work while i'm parsing through a bunch of building drawings lol
16:14:15 From Pieter to Everyone:
    Replying to "We will be celebrati..."

    Tx
16:14:19 From Elizabeth Ellman to Everyone:
    Replying to "Those that have buil..."

    Would you mind sharing the link?
16:14:23 From James Buckingham to Everyone:
    Reacted to " For us, we use Goog..." with
16:14:31 From Sabrina & John Wales to Everyone:
    Reacted to "20240203_131230.jpg" with
16:14:39 From Peter Mui Fixit Clinic Berkeley CA USA to Everyone:
    Reacted to " For us, we use Goog..." with
16:14:44 From Repair Café De Biot to Everyone:
    Removed a ☺ reaction from "hello! rebecca from ..."
16:14:45 From Repair Café De Biot to Everyone:
    Reacted to hello! rebecca from ... with "☺"
16:14:47 From Peter Vieira (Tucson, Arizona, USA) to Everyone:
    Replying to "Those that have buil..."

    We started out with this method, but it became too slow. Maybe our implementation was not compatible.

16:14:53 From Repair Café De Biot to Everyone:
        Reacted to hello! rebecca from ... with ""
16:14:55 From Repair Café De Biot to Everyone:
        Removed a reaction from "hello! rebecca from ..."
16:14:56 From Garreth.Tinsley (London) to Everyone:
        Reacted to "A birthday cake - th..." with
16:15:10 From Repair Café De Biot to Everyone:
        Reacted to hello! rebecca from ... with ""
16:15:13 From Vaskor Basak to Everyone:
        Reacted to "@Vaskor Basak I'm ch..." with
16:15:23 From Sat P. (Heston RC - W. London, UK) to Everyone:
        Reacted to "@Sat P. (Heston RC -..." with
16:15:35 From Arne Skov, Denmark to Everyone:
        Our data in Denmark is real time calculated to saved green house gasses for all of the 120 repair
cafees and for each: https://repaircafedanmark.dk/klimaberegner/samlede-besparelser/
16:15:50 From soeni to Everyone:
        Replying to "We will be celebrati..."

        I recently pitched to our mayor when we had a 2 years anniversary, so might be an idea to involve
your mayor/community in your anniversary?
16:15:52 From Andreas to Everyone:
        https://www.reparatur-initiativen.de/gasteig#tabs-3
16:16:08 From Vaskor Basak to Everyone:
        Reacted to "I recently pitched t..." with
16:16:09 From Andreas to Everyone:
        unsere Statistik
16:16:11 From Pieter to Everyone:
        Reacted to "I recently pitched t..." with
16:16:11 From Marilyn Belbenoit - RC Val de Saône (France) to Everyone:
        Reacted to "A 24h Repair Maratho..." with
16:16:14 From Repair Café De Biot to Everyone:
        Reacted to We're really new to ... with ""
16:16:20 From Sabrina & John Wales to Everyone:
        Reacted to "I recently pitched t..." with
16:16:50 From Sat P. (Heston RC - W. London, UK) to Everyone:
        Reacted to "20240203_131230.jpg" with
16:16:52 From Repair Café De Biot to Everyone:
        Reacted to Less than 10 minutes... with ""
16:17:16 From Ingmar Wegner (Waldkirch, BW, Germany) to Everyone:
        Reacted to "willkommen" with
16:17:22 From Repair Café De Biot to Everyone:
        Reacted to Does anyone repair t... with "   "
16:17:23 From Vaskor Basak to Everyone:
        Replying to "We will be celebrati..."

        We normally organise two lunches to appreciate our volunteers each year - one around Christmas, and
one in the summer to coincide with our AGM.
16:17:25 From soeni to Everyone:
        Reacted to "Yes. There are bugs ..." with
16:17:40 From Ingmar Wegner (Waldkirch, BW, Germany) to Everyone:
        Reacted to "We normally organi..." with
16:17:56 From Clair, RC Wigan, UK to Everyone:
        Reacted to "Do we have statistic..." with
16:18:16 From Andreas to Everyone:
        Replying to "All the rest is on t..."

        https://www.reparatur-initiativen.de/gasteig#tabs-3

16:18:34 From Steve Flew - Cairngorms to martin charter(direct message):
     Martin, be very interested to get in contact with you as I'd like to do exactly the same with our data. My email is steve.flew@gmail.com . thks
16:18:48 From soeni to Everyone:
     Reacted to "20240203_131230.jpg" with
16:18:56 From Sat P. (Heston RC - W. London, UK) to Everyone:
     May I say that Zoom and its chat is very difficult to follow, even on a computer (and not phone), and we tend to multitask instead of focussing on the speaker. My 2 cents. :-)
16:19:18 From Ingmar Wegner (Waldkirch, BW, Germany) to Everyone:
     Reacted to "May I say that Zoo..." with
16:19:22 From Yann LE DU to Everyone:
     Reacted to "May I say that Zoom ..." with
16:20:00 From Bruno Haas to Everyone:
     Reacted to "May I say that Zoo..." with
16:20:02 From Sabrina & John Wales to Everyone:
     Reacted to "May I say that Zoom ..." with
16:20:35 From Marilyn Belbenoit - RC Val de Saône (France) to Everyone:
     Reacted to "May I say that Zoom ..." with
16:20:37 From juliane to Everyone:
     A réagi à "May I say that Zoo..." avec
16:21:00 From Repair Cafe Toronto to Everyone:
     Replying to "We will be celebrati..."

     Can assemble (we're in our 12th year so have had a number of celebrations) but would help to do via email info@repaircafetoronto.ca
16:21:16 From Paul Tansom to Everyone:
     Yes, the chat keeps moving around as people reply to threads. I'm sure I've missed quite a bit.
16:21:20 From Monique to Everyone:
     My colleague Neil Mather at the Restart Project and myself carried out a comparison of repair data collection methods and wrote a paper https://docs.google.com/document/d/1s9MHVIdx2jMeMq0x3qGd80suHVdupLvYYOWaAi1jq3A/edit?usp=sharing
16:21:35 From Peter Mui Fixit Clinic Berkeley CA USA to Everyone:
     Replying to "Those that have buil..."

     Fixit Clinic's Item Check-in form: https://bit.ly/itemcheckin
     This information is available to repairers and organizers ahead of the event at https://bit.ly/itemcheckins
     (click on the archive tab to see past check-ins)

     We use this post-repair (and/or in-process repair form) that anyone in the world can use: http://bit.ly/brokenitemreport
     (This data is shared with the Open Repair Alliance)
16:21:44 From James Buckingham to Everyone:
     Reacted to "My colleague Neil Ma..." with
16:21:51 From Julie Evans to Everyone:
     Reacted to "My colleague Neil Ma..." with
16:21:52 From Garreth.Tinsley (London) to Everyone:
     Any kind of bulk data upload is always going to require some data sanitization
16:21:52 From Clair, RC Wigan, UK to Everyone:
     Reacted to "My colleague Neil Ma..." with
16:21:55 From Kami | Repair Reuse Washington to Everyone:
     Reacted to "My colleague Neil Ma..." with
16:22:10 From juliane to Everyone:
     question : is there a forum (or what's new now) for exchanging experiences and realities ?
     more interactif then facebook at least ...
16:22:33 From soeni to Everyone:

Reacted to "May I say that Zoom ..." with
16:22:50 From Ros Dean Repair Cafe Weymouth to Everyone:
    A good review of the problems of migration to RepairMonitor, John Pearce.
16:22:51 From Susan Graves (she/her) to Everyone:
    Reacted to "question : is there ..." with
16:23:01 From Stephen H to Everyone:
    Replying to "May I say that Zoom ..."

    The option to reply to threads does make it difficult to follow the chat and the presentation.
16:23:02 From Susan Graves (she/her) to Everyone:
    Reacted to "Fixit Clinic's Item ..." with
16:23:04 From Garreth.Tinsley (London) to Everyone:
    Reacted to "question : is there ..." with
16:23:11 From Bruno Haas to Everyone:
    Reacted to "A good review of t..." with
16:23:18 From Yann LE DU to Everyone:
    Reacted to "question : is there ..." with
16:23:20 From rosemarie to Everyone:
    how long do your repair café hold your repair form/data for ?
16:23:29 From Peter Mui Fixit Clinic Berkeley CA USA to Everyone:
    Reacted to "Fixit Clinic's Item ..." with
16:23:31 From Peter Mui Fixit Clinic Berkeley CA USA to Everyone:
    Removed a   reaction from "Fixit Clinic's Item ..."
16:24:01 From Kami | Repair Reuse Washington to Everyone:
    Replying to "My colleague Neil Ma..."

    Brigitte of RC Aotearoa and I were just chatting yesterday about a "shared library" for research. I suspect many if not all of us have scanned the web for papers, statistics, etc. re: repair. But I wonder if could house all the findings somewhere collectively so there's less recreating the wheel?
16:24:10 From Sat P. (Heston RC - W. London, UK) to Everyone:
    Replying to "how long do your rep..."

    Good question. One for Q&A but data should only be kept for a purpose and with consent.
16:24:15 From Peter Mui Fixit Clinic Berkeley CA USA to Everyone:
    Reacted to "My colleague Neil Ma..." with
16:24:17 From Peter Mui Fixit Clinic Berkeley CA USA to Everyone:
    Reacted to "My colleague Neil Ma..." with
16:24:27 From James Buckingham to Everyone:
    Reacted to "Brigitte of RC Aotea..." with
16:25:06 From Vaskor Basak to Everyone:
    Replying to "how long do your rep..."

    If personal data is not stored, only repair data, then consent is not required.
16:25:19 From Sat P. (Heston RC - W. London, UK) to Everyone:
    Reacted to "If personal data is ..." with
16:25:23 From Peter Vieira (Tucson, Arizona, USA) to Everyone:
    Reacted to "My colleague Neil Ma..." with
16:25:40 From Peter Mui Fixit Clinic Berkeley CA USA to Everyone:
    Replying to "My colleague Neil Ma..."

    @Monique was very helpful to me in setting up the Google Sheets that are fed by our Google Forms.
16:26:00 From Sat P. (Heston RC - W. London, UK) to Everyone:
    Replying to "how long do your rep..."

    Agreed. @Vaskor Basak Often the forms have names, though.
16:26:06 From Garreth.Tinsley (London) to Everyone:
    Reacted to "Brigitte of RC Aotea..." with

16:26:10 From rosemarie to Everyone:
        Replying to "how long do your rep..."

        We've only been going for 7 months ..averaging 80-95 per event . I input the data from each event into an excel spreadsheet to produce the stats...so have been filing the forms away as well as a softcopy in Excel.
16:26:23 From Sat P. (Heston RC - W. London, UK) to Everyone:
        Reacted to "We've only been goin..." with
16:26:56 From Kami | Repair Reuse Washington to Everyone:
        Replying to "question : is there ..."

        In the North American context, the Repair Economy network hosts monthly virtual "Shop Talks" to do this very thing. If the time zone math works for you, you're absolutely welcome to join! Feel free to email me kami@repairreuse.org
16:27:05 From soeni to Everyone:
        I would say let us do a 24 hour jam session to share information. Cause I agree that this chat is absolutely helpful/wonderful but it is taking away a bit of my attention to the presenters (sorry about that). @Martine Postma like this, we can share and contribute. This is a wonderful community !
16:27:08 From Sat P. (Heston RC - W. London, UK) to Everyone:
        Replying to "how long do your rep..."

        @rosemarie that's a lot of work, we've been doing the same over 8-9 months
16:27:44 From Peachy Lane to Everyone:
        Reacted to "I would say let us d…" with
16:27:49 From Chayanat Supasongklod to Everyone:
        Reacted to "I would say let us d..." with
16:28:04 From Sat P. (Heston RC - W. London, UK) to Everyone:
        Reacted to "question : is there ..." with
16:28:06 From rosemarie to Everyone:
        Replying to "how long do your rep..."

        @Sat P. (Heston RC - W. London, UK) yes, with personal details. But we dont share personal data at all unless a repairer needs to contact the customer regarding their items if taken away to finish repairing.
16:28:17 From rosemarie to Everyone:
        Reacted to "@rosemarie that's a ..." with
16:28:19 From James Buckingham to Everyone:
        Replying to "question : is there ..."

        Link to Repair Economy network?
16:28:35 From Ros Dean Repair Cafe Weymouth to Everyone:
        Replying to "how long do your rep…"
        We hold paper forms for 6 months. The data is on RepairMonitor.
16:28:40 From Kami | Repair Reuse Washington to Everyone:
        Replying to "question : is there ..."

        It's held 3rd Thursdays at 5pm Pacific/8pm Eastern
16:28:53 From Andreas to Everyone:
        again the Questions which is the difference between fixed and repairable
16:29:22 From Kami | Repair Reuse Washington to Everyone:
        Replying to "question : is there ..."

        www.repaireconomywa.org (I'm based in and focus on Washington but support some of the more continental networking)
16:29:40 From soeni to Everyone:
        Reacted to "Link to Repair Econo..." with
16:30:02 From James Buckingham to Everyone:
        Reacted to "www.repaireconomywa...." with

16:30:34 From Sharon - Repair Café Sunbury, Australia to Everyone:
    Great conference and enjoyed presentations so far…. as much as I love data and Repair Cafe, its 1:30am here in Sunbury, Melbourne Australia and its time to repair my brain and body and sleep! Goodnight All!
16:30:47 From Sabrina & John Wales to Everyone:
    Replying to "again the Questions …"

    aRepairable may mean that the repairer doesn't have the right tools but can see that it could be mended, or the visitor may need to order a part?
16:31:05 From Hans to Everyone:
    Reacted to "Great conference and…" with
16:31:11 From Marilyn Belbenoit - RC Val de Saône (France) to Everyone:
    Reacted to "Great conference and…" with
16:31:30 From Yann LE DU to Everyone:
    Reacted to "Great conference and…" with
16:31:32 From Ewan Wilkinson to Everyone:
    Replying to "again the Questions …"

    while fixed means it was repaired
16:31:33 From Kami | Repair Reuse Washington to Everyone:
    Replying to "again the Questions …"

    @Andreas, we use the terms fix and repair pretty interchangeably -following that logic, fixable/repairable would be the same as would be fixed/repaired
16:31:45 From Garreth.Tinsley (London) to Everyone:
    Replying to "Great conference and…"

    hey interestingly i'm also in Sunbury (upon thames) good night!
16:31:54 From Monique to Everyone:
    Reacted to "@Monique was very …" with
16:31:54 From Peachy Lane to Everyone:
    Reacted to "Great conference and…" with
16:31:55 From John Pearce to Everyone:
    Reacted to "I would say let us d…" with
16:31:57 From James Buckingham to Everyone:
    These infographics would be very useful for the selection of topics for the design of "how to repair" online tutorials. is this going on anywhere?
16:32:08 From Kami | Repair Reuse Washington to Everyone:
    Replying to "again the Questions …"

    Not sure if that was exactly the intent of the question
16:32:40 From James Buckingham to Everyone:
    .. prioritization and selection of topics ..
16:32:42 From Mary Halton (BC Gov) to Everyone:
    Has much work been done on calculating the cost savings to individuals of using a repair cafe vs having to replace a product? We are familiar with the US PIRG study but would love to know of others. https://pirg.org/edfund/resources/repair-saves-families-big/
16:33:17 From Andreas to Everyone:
    Replying to "again the Questions …"

    thanks think i got it
16:33:49 From Barbara Gleave to Everyone:
    Reacted to "question : is there …" with
16:34:01 From Monique to Everyone:
    Replying to "My colleague Neil …"

    The Open Repair Alliance website collects a variety of information, papers, links etc.

https://openrepair.org/open-data/insights/
16:34:03 From John Pearce to Everyone:
    Replying to "Has much work been d..."
    We capture this data at Farnham Repair Cafe johnpearce402@gmail.com. We also capture CO2
savungs
16:35:10 From Mary Halton (BC Gov) to Everyone:
    Reacted to "We capture this data..." with
16:35:17 From juliane to Everyone:
    I hope I will have the slides and a transcript of the chat because now I'm a little tired (english is not
my first language)
    see you !
16:35:33 From Yann LE DU (RC Brocéliande/RC Paris) to Everyone:
    Reacted to "I hope I will have t..." with
16:35:35 From Corinne Lewis Sawbridgeworth UK to Everyone:
    Reacted to "I hope I will have t..." with
16:35:40 From Mary Halton (BC Gov) to Everyone:
    Replying to "Has much work been d..."

    Thanks John, we'll reach out!
16:36:12 From Kami | Repair Reuse Washington to Everyone:
    Replying to "Has much work been d..."

    Zero Waste WA undertook an impact study around this as did Reuse MN. NY has done some research
as well. All the studies could be more robust/expansive… there are a lot of assumptions being made and are
not exactly consistent between studies
16:36:19 From Mark Roberts to Everyone:
    Reacted to "Great conference and..." with
16:36:21 From Han Kerkhoven to martin charter(direct message):
    Will the webinar be published on the Repair Cafe International website?
16:36:27 From Ingmar Wegner (Waldkirch, BW, Germany) to Everyone:
    Reacted to "Great conference a..." with
16:37:23 From Mary Halton (BC Gov) to Everyone:
    Replying to "Has much work been d..."

    Agreed Kami: this is a challenge we've found in the methodology. There are usually several
assumptions involved as this is a fairly nascent area of research.
16:37:41 From Vaskor Basak to Everyone:
    Reacted to "I hope I will have t..." with
16:40:12 From rosemarie to Everyone:
    Reacted to "We will be celebrati..." with
16:40:44 From rosemarie to Everyone:
    Reacted to "We normally organise..." with
16:42:20 From Vaskor Basak to Everyone:
    One problem of current product design is that products are difficult or impossible to open. Old products
were easier, since you just had to open the screws.
16:42:25 From Peter Vieira (Tucson, Arizona, USA) to Everyone:
    I love the title "Fixit Coach", which really clarifies and emphasizes who's doing the fixing.
16:42:48 From Anna Cappai to Everyone:
    Reacted to "I love the title "Fi..." with
16:42:54 From Garreth.Tinsley (London) to Everyone:
    Reacted to "One problem of curre..." with
16:43:01 From Yann LE DU (RC Brocéliande/RC Paris) to Everyone:
    Reacted to "One problem of curre..." with
16:43:09 From Anna Cappai to Everyone:
    Reacted to "I hope I will have t..." with
16:43:17 From Vaskor Basak to Everyone:
    I think one key barrier to manufacturing in the UK rather than in Asia etc. is the expensive cost of

labour, rather than machinery necessarily.
16:43:32 From rosemarie to Everyone:
    Reacted to "We hold paper forms ..." with
16:43:39 From Susan Graves (she/her) to Everyone:
    Can you give the link to the discord?!
16:43:51 From Peachy Lane to Everyone:
    Reacted to "Can you give the lin…" with
16:43:52 From Garreth.Tinsley (London) to Everyone:
    Reacted to "Can you give the lin..." with
16:43:55 From Chayanat Supasongklod to Everyone:
    Reacted to "Can you give the lin..." with
16:43:58 From Bradley (Woody) Woodruff to Everyone:
    Replying to "Has much work been d..."

    I recently tried to repair a blender stick, but CuisinArt no longer stocks the plastic coupler between the motor shaft and the blade shaft, and this part was not available anywhere. The 3-D printer file for this part was available on Thingiverse.com. I sent this file to a local 3-D printing company and now have a new part.
16:44:05 From Peachy Lane to Everyone:
    Replying to "Can you give the lin…"
    I'd like it too.
16:44:27 From Peter Vieira (Tucson, Arizona, USA) to Everyone:
    Reacted to "Can you give the lin..." with
16:44:34 From soeni to Everyone:
    Reacted to "I recently tried to ..." with
16:44:44 From Kami | Repair Reuse Washington to Everyone:
    Replying to "Can you give the lin..."

    https://fixitclinic.blogspot.com/2021/01/joining-zoom-fixit-clinics-or-global.html
16:45:15 From Kami | Repair Reuse Washington to Everyone:
    Replying to "Can you give the lin..."

    Or email Peter - Fixit Clinic fixitclinic@gmail.com
16:45:23 From Bradley (Woody) Woodruff to Everyone:
    Reacted to "I recently tried to ..." with
16:45:47 From soeni to Everyone:
    Reacted to "Can you give the lin..." with
16:45:55 From Vaskor Basak to Everyone:
    Reacted to "I recently tried to ..." with
16:46:32 From soeni to Everyone:
    Reacted to "Or email Peter - Fix..." with
16:46:33 From Peachy Lane to Everyone:
    Replying to "Can you give the lin…"
    Thank you
16:46:51 From Chayanat Supasongklod to Everyone:
    Reacted to "Or email Peter - Fix..." with
16:47:02 From Jess Robins to Everyone:
    Reacted to "I recently tried to ..." with
16:47:38 From Andreas to Everyone:
    where can i find These two forms?
16:48:46 From Peter Mui Fixit Clinic Berkeley CA USA to Everyone:
    Fixit Clinic's Item Check-in form: https://bit.ly/itemcheckin
    This information is available to repairers and organizers ahead of the event at
https://bit.ly/itemcheckins
    (click on the archive tab to see past check-ins)

    We use this post-repair (and/or in-process repair form) that anyone in the world can use:
    http://bit.ly/brokenitemreport

(This data is shared with the Open Repair Alliance)
16:49:00 From soeni to Everyone:
    Reacted to "Fixit Clinic's Item ..." with
16:49:16 From Pierre-Aurélien GEORGES to Everyone:
    it's difficult to record the repair time because we often have a lot of interruptions in between during the repairing
16:50:10 From Peter Mui Fixit Clinic Berkeley CA USA to Everyone:
    Replying to "it's difficult to re..."

    That's why Fixit Clinic puts the documentation burden on the item owner.
16:50:11 From Bob Maddison Tonbridge UK to Everyone:
    We do in Tonbridge
16:50:27 From Ash Klinder, Romeoville USA to Everyone:
    At the Cafe I was at, we had someone bring in a very broken chair and it took 4 hours to fix with all the gluing and repositioning it needed. We think that next time we should try and approximate how long it takes to fix something
16:51:13 From Steve Flew - Cairngorms to Everyone:
    at cairngorms we record times - throughput - so check in/out as well as time at repair table - helps us plan a bit
16:51:17 From Kiran & Anju Patel to Everyone:
    Are all today's slides avaiable? Is it possible e-mail or send me a link so that i can collate information. Thank you
16:51:23 From Ralph T to martin charter(direct message):
    Many fairly simple parts (mostly plastic) are not offered to users. Is there anyone in the repair universe that is 3D scanning and 3D printing repair parts?
16:51:28 From Mark Roberts to Everyone:
    Reacted to "Are all today's slid..." with
16:51:36 From Clair, RC Wigan, UK to Everyone:
    Reacted to "at cairngorms we rec..." with
16:51:38 From Clair, RC Wigan, UK to Everyone:
    Reacted to "At the Cafe I was at..." with
16:51:42 From Clair, RC Wigan, UK to Everyone:
    Reacted to "We do in Tonbridge" with
16:51:56 From Vaskor Basak to Everyone:
    For us, the repairer makes an estimate of the repair time, and chooses the appropriate time band category.
16:52:10 From Corinne Lewis Sawbridgeworth UK to Everyone:
    Reacted to "For us, the repairer..." with
16:52:21 From Anna Cappai to Everyone:
    In the Peterborough Repair cafe' we use slots of 45min for repairs, normally the electronic ones. This is done based on a pre-booking and asking for details directly to the product owner, in order to ensure the right repairer is assigned to that and can be achieved in the given time. Sometimes repairs are taken home, but this is not the idea of the Repair cafe' as not fair to the repairers. Sometimes 'customers' are booked again to follow up on that item. Mostly when a part is needed and the customer is advises to purchase it in order for the repair to be completed - if advised is worth doing.
16:52:23 From soeni to Everyone:
    Replying to "Fixit Clinic's Item ..."

    What we experience that the 'older' generation is not that digital savvy, so we help them do the checkin/checkout etc. And also we have more people from the 'older' generation that come for repairs .... Just some thoughts to counter the IT focus.
16:52:32 From Clair, RC Wigan, UK to Everyone:
    Reacted to "In the Peterborough ..." with
16:52:48 From Ingmar Wegner (Waldkirch, BW, Germany) to Everyone:
    Reacted to "One problem of cur..." with
16:53:30 From Clair, RC Wigan, UK to Everyone:
    Replying to "In the Peterborough ..."

Yes, I don't want to ask our volunteers to take items home, so this limits the time available.
16:53:34 From Vaskor Basak to Everyone:
    We often have to look up on the internet details of parts, repairs and products.
16:53:40 From Corinne Lewis Sawbridgeworth UK to Everyone:
    Replying to "In the Peterborough ..."

    We are very similar, 40 min slots and then if something is finished quickly another item can be slotted in.
16:53:46 From Peter Mui Fixit Clinic Berkeley CA USA to Everyone:
    Everyone on this Zoom is welcome to join: follow the instructions in this Google Doc to join Discord: Global Fixers:
    https://bit.ly/joinglobalfixers
16:53:47 From Clair, RC Wigan, UK to Everyone:
    Reacted to "We are very similar,..." with
16:53:49 From Han Kerkhoven to martin charter(direct message):
    For our RC, the average time required for a Repair is 40 minutes, except for sewing and bicycle repairs that take less time.
16:54:09 From Clair, RC Wigan, UK to Everyone:
    Reacted to "What we experience t..." with
16:54:30 From Yann LE DU (RC Brocéliande/RC Paris) to Everyone:
    Reacted to "Everyone on this Zoo..." with
16:54:57 From Vaskor Basak to Everyone:
    Yes, our repair sessions are very busy - but we don't have a lot of extra space for more volunteers, so we are considering other arrangements.
16:55:08 From Chayanat Supasongklod to Everyone:
    Reacted to "Everyone on this Zoo..." with
16:55:10 From Kiran & Anju Patel to Everyone:
    Reacted to "Can you give the lin..." with
16:55:12 From Susan Graves (she/her) to Everyone:
    Reacted to "Everyone on this Zoo..." with
16:55:12 From Chayanat Supasongklod to Everyone:
    Reacted to "Everyone on this Zoo..." with
16:55:20 From Marilyn Mason, R C Kingston, UK to Everyone:
    Replying to "In the Peterborough ..."

    We have 30 minute time slots - some items take less, some more, but it seems to work out. We don't ask our fixers to take items home.
16:55:21 From Kiran & Anju Patel to Everyone:
    Removed a reaction from "Can you give the lin..."
16:55:25 From Arne Skov, Denmark to Everyone:
    We have a 100% succesrate in DK: 74% items fixed and 25% items contributed to our common knowledge.
16:55:33 From Susan Graves (she/her) to Everyone:
    Reacted to "We have a 100% succe..." with
16:55:41 From Monique to Everyone:
    Reacted to "We have a 100% suc..." with
16:55:42 From Ingmar Wegner (Waldkirch, BW, Germany) to Everyone:
    @Peter Mui Fixit Clinic Berkeley CA USA : (also asked in Q&A section): What about risks for visitors when they repair themselves due to electricity / lipo batteries etc...?
16:55:42 From Ingmar Wegner (Waldkirch, BW, Germany) to Everyone:
    [This is an encrypted message]
16:55:48 From Kami | Repair Reuse Washington to Everyone:
    Replying to "Everyone on this Zoo..."

    Similarly, anyone in the US/Canada that would like to connect and be part of the Repair Economy network (to share tips, tricks, and troubleshoot together), feel free to reach out: kami@repairreuse.org

16:55:49 From Marilyn Mason, R C Kingston, UK to Everyone:
    Reacted to "We have a 100% succe..." with
16:55:55 From Clair, RC Wigan, UK to Everyone:
    Replying to "We do in Tonbridge"

    Do you use the info mainly for planning? I was thinking it could be useful to help work out what volunteers are needed, etc.
16:56:04 From Yann LE DU (RC Brocéliande/RC Paris) to Everyone:
    Reacted to "We have a 100% succe..." with
16:56:09 From Clair, RC Wigan, UK to Everyone:
    Reacted to "We have 30 minute ti..." with
16:56:22 From Corinne Lewis Sawbridgeworth UK to Everyone:
    We do sewing repairs but not alterations, as there are already small businesses who offer alterations.
16:56:34 From Ewan Wilkinson to Everyone:
    Interested that repairers take things to repair in their workshop. does this affect insurance cover
16:56:38 From Clair, RC Wigan, UK to Everyone:
    Reacted to "We do sewing repairs..." with
16:56:51 From Repair Cafe Toronto to Everyone:
    Reacted to "We do sewing repairs..." with
16:56:52 From Monique to Everyone:
    The Open Repair Alliance dashboard is here...
https://metabase.openrepair.org/public/dashboard/faee7747-7edc-4947-a62f-865a05f92913
16:57:00 From Peter Mui Fixit Clinic Berkeley CA USA to Everyone:
    Replying to "@Peter Mui Fixit Cli..."

    Participants sign a waiver of liability 2x: online and in-person. But most of what we see is low-voltage or worked on off the mains power.
16:57:02 From Catherine S. to Everyone:
    Thank you very much to all for sharing their experiences and information today. Will you circulate the slides and make this recording available?
16:57:05 From Marilyn Mason, R C Kingston, UK to Everyone:
    Replying to "We do in Tonbridge"

    Bookings in advance are useful for that very reason
16:57:10 From Clair, RC Wigan, UK to Everyone:
    Reacted to "Bookings in advance ..." with
16:57:11 From Ash Klinder, Romeoville USA to Everyone:
    Discord would be awesome!
16:57:12 From Mary Halton (BC Gov) to Everyone:
    Reacted to "Similarly, anyone in..." with
16:57:25 From Susan Graves (she/her) to Everyone:
    Reacted to "Discord would be awe..." with
16:57:28 From Peter Mui Fixit Clinic Berkeley CA USA to Everyone:
    Replying to "Discord would be awe..."

    Everyone on this Zoom is welcome to join: follow the instructions in this Google Doc to join Discord: Global Fixers:
    https://bit.ly/joinglobalfixers
16:57:29 From Kami | Repair Reuse Washington to Everyone:
    Repair Economy network hosts monthly shop talks
16:57:36 From Susan Graves (she/her) to Everyone:
    Reacted to "Repair Economy netwo..." with
16:57:55 From Kami | Repair Reuse Washington to Everyone:
    Online, open format via zoom
16:58:19 From Vaskor Basak to Everyone:
    Reacted to "We do sewing repairs..." with
16:58:22 From Susan Graves (she/her) to Everyone:

Reacted to "Online, open format ..." with
16:59:16 From Michael Søgaard Jørgensen to Everyone:
    For Martin and Martine: Surprised that you both call the repair directive "right-to-repair". I would rather call it "right to get to know the price for repair"
16:59:25 From Kami | Repair Reuse Washington to Everyone:
    Replying to "Online, open format ..."

    Unlike Peter's discord server, the shop talks are more chats about best practices around running events rather than specific item repairs
16:59:25 From Ugo Vallauri - The Restart Project to Everyone:
    If you want to dowload all of the data and see the Open Repair Alliance's dashboard you can start from: https://openrepair.org/open-data/insights/
16:59:27 From Peter Mui Fixit Clinic Berkeley CA USA to Everyone:
    Replying to "Discord would be awe..."

    We can continue this conversation there, I'll open up a dedicated channel on the Global Fixers Server on Discord if the interest warrants it.
16:59:32 From Ingmar Wegner (Waldkirch, BW, Germany) to Everyone:
    Reacted to "Participants sign ..." with
16:59:44 From Chayanat Supasongklod to Everyone:
    Reacted to "We can continue this..." with
17:00:58 From Peter Mui Fixit Clinic Berkeley CA USA to Everyone:
    Replying to "Online, open format ..."

    @Kami | Repair Reuse Washington I'll dedicate a "Shop Talks" channel on the Global Fixers Discord server if interest merits it.
17:01:02 From Bob Maddison Tonbridge UK to Everyone:
    Replying to "We do in Tonbridge"

    @Clair, RC Wigan, UK, no just out of interest to the organisers
17:01:10 From Clair, RC Wigan, UK to Everyone:
    Reacted to "@Clair, RC Wigan, UK..." with
17:01:30 From Peachy Lane to Everyone:
    Reacted to "We have a 100% succe…" with
17:01:45 From Ralf to Everyone:
    Have to drop out - thanks for the conference - interesting stuff.
17:01:52 From Ash Klinder, Romeoville USA to Everyone:
    I am interested in using repair monitor
17:01:56 From Peter Mui Fixit Clinic Berkeley CA USA to Everyone:
    Reacted to "If you want to dowlo..." with
17:02:02 From Peter Mui Fixit Clinic Berkeley CA USA to Everyone:
    Reacted to "If you want to dowlo..." with
17:02:16 From Jess Robins to Everyone:
    Thank you for a great and interesting conference!
17:02:19 From soeni to Everyone:
    Ask us/involve us in upgrading the repair monitor. As in requirements, but also factual help and also voting which reqs should be honoured.
17:03:15 From Arne Skov, Denmark to Everyone:
    We are trying to use the collected data to put pressure on the manufactors. But of course we cannot do much statistics as most broken devices never come to a repair cafe. But I've found one simple combination of answers that's usefull: Not fixed + Could not be opened. That triggers (sometimes) a message from me to the manufactor saying Why do you make not repairable products? Have you similar "simple uses"?
17:03:34 From soeni to Everyone:
    Reacted to "We are trying to use..." with
17:03:36 From Susan Graves (she/her) to Everyone:
    Reacted to "We are trying to use..." with

17:03:40 From Ash Klinder, Romeoville USA to Everyone:
    Reacted to "We do sewing repai..." with
17:03:40 From John Pearce to Everyone:
    Reacted to "We are trying to use…" with
17:03:45 From rosemarie to Everyone:
    Reacted to "We are trying to use..." with
17:03:55 From Ash Klinder, Romeoville USA to Everyone:
    Reacted to "Discord would be a..." with
17:04:07 From Stephen H to Everyone:
    Reacted to "For Martin and Marti..." with
17:04:31 From Anna Cappai to Everyone:
    Reacted to "We are trying to use..." with
17:05:25 From Vaskor Basak to Everyone:
    The Repair and Share UK Network might be of interest:
https://www.facebook.com/groups/629874107732077
17:06:08 From Peter Vieira (Tucson, Arizona, USA) to Everyone:
    Replying to "Those that have buil..."

    Also with Repair Monitor, we had issues with time zone being in Germany, but we are in the USA and it would split repairs across two days. Category input didn't always show up. The saving behavior didn't always work, causing us to re-input data and cross our fingers.
17:06:12 From Mark Roberts to Everyone:
    Thank you for an interesting and useful webinar. I need to leave now
17:06:27 From Yann LE DU (RC Brocéliande/RC Paris) to Everyone:
    Reacted to "Thank you for an int..." with
17:06:48 From Vaskor Basak to Everyone:
    Replying to "We are trying to use..."

    It would be good for us or other organisation(s) to have a certification or other sticker or system to say that a product is repairable, and therefore more environmentally friendly.
17:07:14 From iPad to Everyone:
    Thanks for this webinar. I have to leave now. It was an interesting and thought provoking experience.
17:07:22 From Yann LE DU (RC Brocéliande/RC Paris) to Everyone:
    Reacted to "Thanks for this webi..." with
17:07:42 From Peachy Lane to Everyone:
    Reacted to "Thanks for this webi…" with
17:07:51 From Gordon from UK (Alston Repair Cafe) to Everyone:
    Manufacturers just want you to purchase a new item - they won't make money for their shareholders if you fix the one that you've got!
17:08:07 From Sabrina & John Wales to Everyone:
    Replying to "We are trying to use..."

    The manufacturer should be putting that sticker on.
17:08:09 From soeni to Everyone:
    Reacted to "Manufacturers just w..." with
17:08:21 From soeni to Everyone:
    Reacted to "The manufacturer sho..." with
17:08:40 From Stephen H to Everyone:
    Reacted to "We have a 100% succe..." with
17:09:35 From Anna Cappai to Everyone:
    Thank you so much for this webinar and the so very insightful discussions. I need to go but look forward to the recording and more connections outside this.
17:09:45 From Yann LE DU (RC Brocéliande/RC Paris) to Everyone:
    Reacted to "Thank you so much fo..." with
17:10:37 From Ash Klinder, Romeoville USA to Everyone:
    Reacted to "at cairngorms we r..." with
17:10:43 From Ash Klinder, Romeoville USA to Everyone:

Reacted to "Are all today's sl..." with
17:10:58 From John Pearce to Everyone:
　　Reacted to "Manufacturers just w…" with
17:11:25 From Corinne Lewis Sawbridgeworth UK to Everyone:
　　I have a brilliant 87 year old so don't think we should generalise!
17:11:44 From Ken Vickerson to Everyone:
　　Reacted to "I have a brilliant 8..." with
17:11:50 From Ash Klinder, Romeoville USA to Everyone:
　　Mines at my community college :)
17:11:54 From Yann LE DU (RC Brocéliande/RC Paris) to Everyone:
　　Reacted to "I have a brilliant 8..." with
17:12:25 From Clair, RC Wigan, UK to Everyone:
　　Reacted to "I have a brilliant 8..." with
17:12:36 From Rocio Salceda- RC El Barrio. Manhattan to Everyone:
　　Thank you SO much for this webminar and all the fantastic and useful information shared. This is Rocio from Repair Cafe El Barrio in New York City. I need to say goodbye. Gracias! RS
17:12:49 From Yann LE DU (RC Brocéliande/RC Paris) to Everyone:
　　Reacted to "Thank you SO much fo..." with
17:12:54 From Peter Mui Fixit Clinic Berkeley CA USA to Everyone:
　　Reacted to "Thank you SO much fo..." with
17:13:07 From Bernard Bruggeman to Everyone:
　　Tks, interesting, I have to leave
17:13:14 From Yann LE DU (RC Brocéliande/RC Paris) to Everyone:
　　Reacted to "Tks, interesting, I ..." with
17:13:18 From Kami | Repair Reuse Washington to Everyone:
　　Replying to "Thank you SO much fo..."

　　Would love to connect! kami@repairreuse.org
17:13:18 From Ash Klinder, Romeoville USA to Everyone:
　　Replying to "Mines at my commun..."

　　We have people from 20-70 years old working at our Romeoville Repair Cafe
https://www.bing.com/search?
pglt=41&q=romeoville+repair+cage&cvid=a6208f9dd40749e1bb77e5d6eeda6cf0&gs_lcrp=EgZjaHJvbWUyB
ggAEEUYOdIBCDQwMzZqMGoxqAIAsAIA&FORM=ANNTA1&PC=EDGEDSE
17:13:22 From John Pearce to Everyone:
　　Replying to "Thank you SO much fo…"
　　Au revoir
17:13:33 From Monique to Everyone:
　　We had a big problem with an item being taken to the fixer's home recently so we will never condone that
17:13:38 From Yann LE DU (RC Brocéliande/RC Paris) to Everyone:
　　Reacted to "Au revoir" with
17:13:39 From Arne Skov, Denmark to Everyone:
　　If fixers take an item home it's no longer an repair cafe activity.
17:13:53 From Ingmar Wegner (Waldkirch, BW, Germany) to Everyone:
　　Reacted to "If fixers take an ..." with
17:13:55 From Yann LE DU (RC Brocéliande/RC Paris) to Everyone:
　　Reacted to "If fixers take an it..." with
17:14:15 From Ros Dean Repair Cafe Weymouth to Everyone:
　　Our insurance with MCIB covers repairs at home.
17:14:31 From Vaskor Basak to Everyone:
　　Reacted to "If fixers take an it..." with
17:14:53 From Paul Tansom to Everyone:
　　We discourage taking things home, but make it clear it is done on an individual basis between the repairer and visitor, and outside the Repair Cafe. So pretty much as a friend or neighbour helping out.
17:14:59 From Sat P. (Heston RC - W. London, UK) to Everyone:

Reacted to "We discourage taking..." with
17:15:00 From Ash Klinder, Romeoville USA to Everyone:
    Reacted to "Thank you SO much ..." with
17:15:06 From Corinne Lewis Sawbridgeworth UK to Everyone:
    Reacted to "We discourage taking..." with
17:15:12 From Ash Klinder, Romeoville USA to Everyone:
    Reacted to "We discourage taki..." with
17:15:14 From Marilyn Mason, R C Kingston, UK to Everyone:
    Reacted to "We discourage taking..." with
17:15:16 From Sat P. (Heston RC - W. London, UK) to Everyone:
    Reacted to "Our insurance with M..." with
17:15:28 From Sat P. (Heston RC - W. London, UK) to Everyone:
    Removed a reaction from "We discourage taking..."
17:15:32 From Ash Klinder, Romeoville USA to Everyone:
    When things take too long we recommend they go to a local repair shop
17:15:36 From Vaskor Basak to Everyone:
    Reacted to "We discourage taking..." with
17:15:45 From Marilyn Mason, R C Kingston, UK to Everyone:
    Reacted to "When things take too..." with
17:15:55 From Monique to Everyone:
    Reacted to "When things take t..." with
17:16:13 From Ash Klinder, Romeoville USA to Everyone:
    I've had repairers send instructions to attendees on what they think the problem was.
17:16:14 From Kami | Repair Reuse Washington to Everyone:
    Replying to "We discourage taking..."

    There was an entire program founded on this principle during the pandemic by one of our member
groups in SW Washington. They had a great track record and minimal problems
17:16:59 From Paul Tansom to Everyone:
    Yes, we recommend local businesses and also allow people to bring things back for completion of the
repair as well as giving advice on a few last steps to do.
17:17:16 From Kami | Repair Reuse Washington to Everyone:
    Replying to "We discourage taking..."

    We recorded a session of the organizer discussing the method: https://youtu.be/GqewoDQUBxQ
17:17:18 From Bob Maddison Tonbridge UK to Everyone:
    Reacted to "When things take too..." with
17:17:25 From Peter Mui Fixit Clinic Berkeley CA USA to Everyone:
    Replying to "We discourage taking..."

    We also discourage repairers taking things home but some of them can't help themselves (wink)
17:17:25 From Clair, RC Wigan, UK to Everyone:
    Reacted to "Yes, we recommend lo..." with
17:17:30 From Marilyn Mason, R C Kingston, UK to Everyone:
    Replying to "Yes, we recommend lo..."

    We do that too.
17:17:34 From Ash Klinder, Romeoville USA to Everyone:
    My chat is glitching....
17:18:02 From Ken Vickerson to Everyone:
    Thanks this was very informative!
17:18:02 From John Pearce to Everyone:
    Replying to "We discourage taking…"
    Thanks Martine and Martin
17:18:15 From Yann LE DU (RC Brocéliande/RC Paris) to Everyone:
    Reacted to "We discourage taking..." with
17:18:17 From Phil Neale to Everyone:

Thank you everyone for participating
17:18:19 From Sabrina & John Wales to Everyone:
thank you for organising. Very interesting.
17:18:24 From Simon Gibbon - Stokesley and Villages to Everyone:
Thanks very much great to see everybody in the community - keep repairing
17:18:26 From soeni to Everyone:
Thank you all ! so very insightful !
17:18:27 From Leanne Koehn (she/they), RM Recycling to Everyone:
Thank you!! See you next time :)
17:18:30 From Yann LE DU (RC Brocéliande/RC Paris) to Everyone:
Reacted to "Thanks Martine and M..." with
17:18:36 From Ingmar Wegner (Waldkirch, BW, Germany) to Everyone:
thank you very much! Keep up the work / momentum / mood :D
17:18:36 From Peter Vieira (Tucson, Arizona, USA) to Everyone:
Thank you so much!!
17:18:37 From Bruno Haas to Everyone:
Au revoir !!
17:18:37 From Nicolas Grisey Demengel to Everyone:
thank you!
17:18:37 From Sat P. (Heston RC - W. London, UK) to Everyone:
Great event, thanks all! hestonrepaircafe@gmail.com
17:18:43 From Ros Dean Repair Cafe Weymouth to Everyone:
Replying to "We discourage taking…"
A fantastic webinar. I wish all my volunteers could have taken part. Well,done all.
17:18:43 From Corinne Lewis Sawbridgeworth UK to Everyone:
Many thanks, really interesting
17:18:48 From Valliappan Manickam to Everyone:
Thanks
17:18:50 From Bob Maddison Tonbridge UK to Everyone:
Thanks very good
17:18:51 From Monique to Everyone:
Thanks all have a great weekend!
17:18:54 From Stephanie Baylis-Crisp to Everyone:
thank you!
17:18:56 From Paul Tansom to Everyone:
Thank you.